



SC APCO/NENA 2025 State Conference Agenda

Time	Session Name	Audience
Monday October 13, 2025		
8:30 AM to 5:00 PM	Pre Conference Course: Stop the Bleed 8am class & 1pm class	ALL
12:00 PM - 5:00PM	Golf Tournament- Arcadian Shores Golf Course	ALL
1:00 PM to 5:00 PM	ENP Bootcamp - Louisa Lake & Jim Lake	LEADERSHIP
1:00 PM to 5:00 PM	Industry Partner Set up	Vendors
Tuesday, October 14, 2025		
7:30 AM to 4:00 PM	Conference Begins Registration Open	
8:30 AM to 9:50 AM	700MHz/800MHz RPC Meeting	Radio group
10:00 AM to 11:30 AM	Opening Ceremony & Keynote - SC Rep Brandon Guffey- Topic: Sextortion	ALL
11:30 PM to 1:00 PM	Lunch on your own	
1:00 PM to 3:00 PM	Speed Dating - Exclusive Vendor Hall Open for Decision Makers	MANAGERS/CEO
1:00 PM to 3:00 PM	911 Kahoot! Showdown: Dispatch Edition- Jesse Merritt **Prizes Included**	TCO TRACK
3:00 PM to 3:15 PM	Break	
3:00 AM to 5:00 PM	Industry Partner Hall Open	ALL
3:15 PM to 5:00 PM	Leadership & Disaster Roundtable	ALL
3:15 PM to 5:00 PM	Training Round Table	ALL
8:00 PM to 11:00PM	Pub Crawl with the Vendor Sponsors--- NEW EVENT!!!!	ALL

Wednesday October 15, 2025		
7:30 AM to 9:00 AM	Registration Open	
8:00 AM to 9:00 AM	Continental Breakfast	ALL
8:15 AM to 8:30 AM	Conference Committee Meeting	Board Members
9:00 AM to 2:00 PM	Industry Partner Hall Open	ALL
9:00 AM to 10:00 AM	Health & Wellness, Public Education, Mental Health, & Daily Operations- Herbert "Ju'Wan" Williams	TCO TRACK
9:00 AM to 10:00 AM	Advancing Technology & Hindered Dispatchers- Jesse Merritt	TECHNOLOGY
9:00 AM to 10:00 AM	MIC Drops and Mentorship - Christy Williams, Toni Dunne, Lisa Hoffmann, Renee Hardwick	LEADERSHIP
10:00 AM to 10:15 AM	Break	
10:15 AM to 11:00 AM	VENDOR HALL Meet Up	ALL
11:15 AM to 12:00 PM	VENDOR HALL Meet Up	ALL
12:00 PM to 1:00 PM	Lunch Hour With Vendors	Food in V
1:00 PM to 2:00 PM	Handling Mayday Calls - Carlton Carter, Jonathan Ayala	TCO TRACK
1:00 PM to 2:00 PM	Public Safety Cybersecurity Threat Landscape- Michael Allen	TECHNOLOGY
1:00 PM to 2:00 PM	No Boundaries, Just Backup: Creating Effective 9-1-1 Aid Partnerships- Coastal Cooperative	LEADERSHIP
2:00 PM to 2:15 PM	Break	
2:15 PM to 3:15 PM	Behind the Headset: The Power of Positivity in the Center- Ankanette Webb	TCO TRACK
2:15 PM to 3:15 PM	Artificial Intelligence and Machine Learning. It's no longer the future, it's the now."- Rick Thomas	TECHNOLOGY
2:15 PM to 3:15 PM	Heroes on the Frontline Balancing Stress, Relationships, and Technology in 911- Jen Poole	LEADERSHIP
3:15 PM to 3:30 PM	Break	
3:30 PM to 4:30 PM	Criminal History & Expungements- Jacob Brandt & Maria Stephens (SLED)	TCO TRACK
3:30 PM to 4:30 PM	Reducing Telecommunicator Overload with Automated Secure Alarm Protocol (ASAP)- Karen Carlson	TECHNOLOGY
3:30 PM to 4:30 PM	Policy Management for 911 Centers- Eric Brown	LEADERSHIP
4:45 PM to 5:30 PM	STATE OF THE STATE - RFA	ALL
7:00 PM to 10:00 PM	Telecommunicator Celebration!!!! - Roaring 20's!	ALL
Thursday, October 16, 2025		
9:00 AM to 10:00 AM	Public Safety Telecommunicators- Building Better Habits - Rodney Watson	TCO TRACK
9:00 AM to 10:00 AM	Introduction to GIS for NG9-1-1 - Jeff Ledbetter	TECHNOLOGY
9:00 AM to 10:00 AM	We Should Get Engaged - Peron Hummel	LEADERSHIP
10:00 AM to 10:30 PM	NENA Business Meeting & Elections	ALL Welcome
10:30 AM to 11:00 AM	APCO Business Meeting	ALL Welcome
11:30 AM to 1:30 PM	Awards Ceremony Brunch	ALL

Agenda is subject to change



Location
Royal Palms- Savannah Palms
710 Hilton Rd
Royal Palms- Palmetto Palms
Palisades DEFGHI
Main Hall Lobby
Royal Palms- Savannah Palms
Palisades A, B &C
Palisades DEFGHI
Palisades A & B
Palisades DEFGHI
Palisades C
Palisades A & B
2nd Floor Main Hotel

Main Hall Lobby
Main Lobby area
Group Office
Palisades DEFGHI
Palisades A
Palisades B
Palisades C
Palisades DEFGHI
Palisades DEFGHI
endor Hall / Lobby seating
Palisades A
Palisades B
Palisades C
Palisades A
Palisades B
Palisades C
Palisades A
Palisades B
Palisades C
Palisades B & C
Palisades DEFGHI
Palisades A
Palisades B
Palisades C
Palisades B & C
Palisades DEFGHI