

2022 SC APCO/NENA Annual Conference



Agenda

Time	Session Name	Audience	Location
Time	Tuesday October 4, 2022	Addiction	Location
8:30 AM to 11:30 AM	Pre Conference Course / Decision Makers Workgroup		
1:00 PM to 5:00 PM	Pre Conference Course / Training Workgroup		
12:44 PM	Golf Tournament- Legends Golf CourseShotgun Start 12:44pm		
1:00 PM to 5:00 PM	Industry Partner Set up	Vendors	Vendor Hall
	Wednesday October 5, 2022		
7:30 AM to 4:00 PM	Registration	Main Ha	ll Lobby
8:30 AM to 11:30 AM	700MHz/800MHz RPC Meeting		
9:15 AM to 9:30 AM	Conference Committee Meeting	Board Members	Group Office
10:00 AM to 12:00 PM	Speed Dating - Exclusive Vendor Hall Open for Decision Makers	Managers/CEO	
12:00 PM to 1:00 PM	Lunch on your own		
1:00 PM to 1:30 PM	Opening Ceremony and Welcome	ALL	
1:30 PM to 2:30 PM	Keynote Speaker - Stephen Martini	ALL	
2:30 PM to 5:30 PM	Industry Partner Hall Open	ALL	
2:30 PM to 2:45 PM	Break		
2:45 PM to 3:45 PM	Building the BEST 9-1-1 Team - Nikki Rodgers & Angie Gunter	ALL	
2:45 PM to 3:45 PM	Data-Driven Dispatch - Josh Robinson & Rick Thomas, RapidSOS	ALL	
3:45 PM to 4:00 PM	Break		
4:00 PM to 5:00 PM	Stress, Burnout, and the Communications Center - Chrissi Worrell	ALL	
4:00 PM to 5:00 PM	What Every PSAP Ought to Know about Livestreaming - Sondra Wesley, Prepared911	ALL	
5:05 PM to 5:30 PM	APCO Business Meeting	ALL Welcome	
5:30 PM to 6:00 PM	NENA Business Meeting	ALL Welcome	
	Thursday October 6, 2022		
7:30 AM to 9:00 AM	Registration Open	Main Ha	ll Lobby
8:00 AM to 9:00 AM	Continental Breakfast	ALL	
8:15 AM to 8:30 AM	Conference Committee Meeting	Board Members	Group Office
9:00 AM to 3:00 PM	Industry Partner Hall Open	ALL	
9:00 AM to 11:00 AM	Where are We, and Where are We Going - Curtis Young	ALL	
9:00 AM to 10:00 AM	How Text and Multimedia Evolved into a Critical Public Safety Tool - Jay Malin, AGENT511	ALL	
10:00 AM to 10:15 AM	Break		
10:15 AM to 11:00 AM	Leveraging Technology in Today's PSAP - Rodney Watson, Carolina Recording Systems	ALL	
10:15 AM to 11:00 AM	SLED Updates - Justin Banghart & Madelynn McCarty	ALL	
11:00 AM to 11:15 AM	Break		
11:15 AM to 12:15 PM	Taming 9-1-1 Turnover: Strategies for Success - Michael Porter, NICE Public Safety	ALL	
11:15 AM to 12:15 PM	9-1-1, 9-8-8 and Mobile Crisis Team Interaction - Jennifer Piver, Stacey Powell, Amy McDowell	ALL	
12:15 PM to 1:15 PM	Lunch - will be provided		
1:15 PM to 2:00 PM	State of the State - 911 Updates - David Morrison & Michael Ball	ALL	
1:15 PM to 2:00 PM	Internal Empowerment Superpower - Alisha Smith & Wendi Rooney (SC WIN)	ALL	
2:00 PM to 2:15 PM	Break		
2:15 PM to 3:15 PM	Autism Law & Emergency Respons Training (A.L.E.R.T) - Kristin Taylor	ALL	
2:15 PM to 3:15 PM	Thinking Outside the Box: 18 Little Known Stress Relievers - Kimberley King	ALL	
3:15 PM to 3:30 PM	Break		
3:30 PM to 4:30 PM	Remote Call Taking Power Session - Douglas Campbell	ALL	
7:00 PM to 10:00 PM	Telecommunicator Celebration!!!! - NEON PARTY!!	ALK	
	Friday October 7, 2022		
9:00 AM to 10:00 AM	9-1-1 Communications, an IT Department with a Public Safety Hobby - Sam Gaither	A11	
		ALL	
9:00 AM to 10:00 AM	Is Gossip Poisoning Your 9-1-1 Center? - Tristan Parker	ALL	
10:00 AM to 10:15 AM	Break		
10:15 AM to 11:00 AM	The Separation of Work and Your State of Mind - Tasha Todd & Keri Barbrey	ALL	
10:15 AM to 11:00 AM	Who is SCF.A.S.T - Patti Franklin	ALL	
11:00 AM to 2:00 PM	Awards Ceremony Lunch- Keynote Speaker - Brian LeGette	ALL	

Agenda is subject to change